

# TRANSITION TO VALUE BASED CARE

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VICTORIA FALLS

# PHAZ OBJECTIVES

- To encourage members to provide the highest possible standards of health care; and
- To monitor standards of health care provided by members;
- To encourage, and provide means for, continuing training and education of professional staff;
- To provide centres of specialisation of personnel and equipment;
- To encourage measures for the containment of costs of medical care

# WHAT IS VALUE BASED CARE?

- A model in which providers, including hospitals and physicians, are **paid** based on patient health **outcomes**.
- This new approach to healthcare service provision focuses on delivering:
  - ✓ Value for the patient
  - ✓ Outcomes per dollar spent
  - ✓ Team work

# KEY CONCEPTS

1. Integrated care
2. Measured outcomes
3. Measured costs

# CURRENT PRACTICE: FEE FOR SERVICE

- A payment model based on:
  - ✓ Unbundled services paid for separately
  - ✓ Emphasis on quantity rather than quality of care
  - ✓ Uncoordinated approach to care
  - ✓ Unmeasured outcomes
  - ✓ Unknown cost of care e.g consultation

# MOVING TOWARDS VBC PROPOSITION

1. Design **care models** around value for patients
  - Team approach built around proven expertise, no free agents
  - Integrated care/practice units
2. Build **expertise** around **conditions**
  - Sharing of patient information amongst practitioners and institutions.
  - Develop protocol and best practice
3. Embracing Information Technology
  - Build databases
  - Exchange and share key information
  - Excellent medical intelligence and expertise (**DSS**)

# EFFECTIVE COMMUNICATION

- Communication failures lead to inadvertent patient harm.
- Essential for the delivery of high quality and safe patient care.
- Training in effective communication and soft skills/*Ubuntu*

# BENEFITS OF VBC

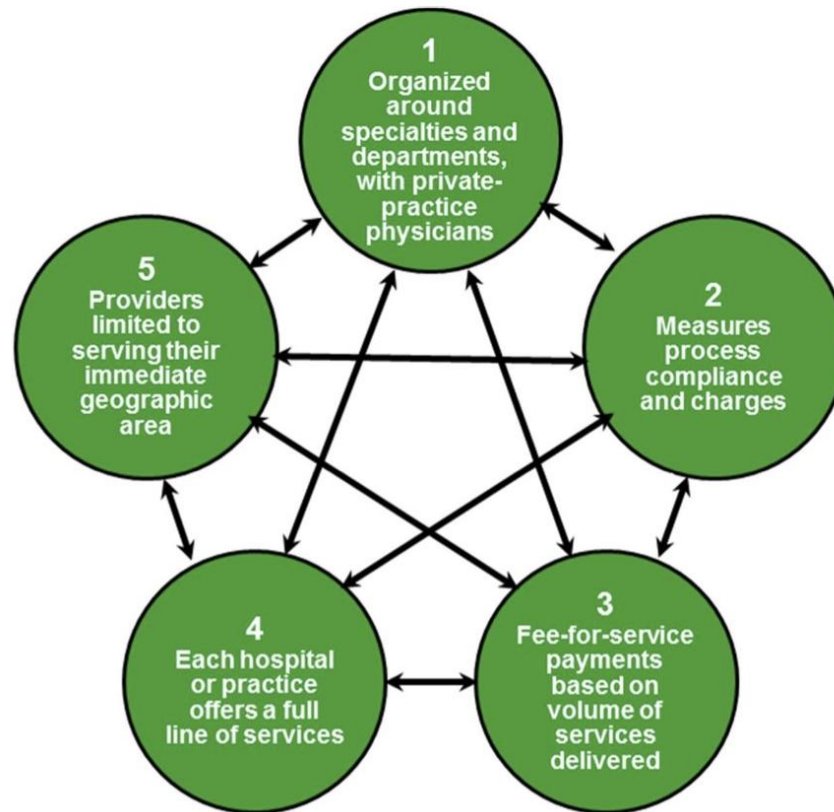
- Outcome focused
  - General wellness of the community
  - reduction in costs
  - Reduced medical errors
- Elimination of duplication/repetition
- Improved quality of care provided



# CHALLENGES:

Adopted from Prof. M. Porter

## Why We Have Been Stuck The Legacy System



# CONCLUSION

- Era of fragmentation is setting
- Medical records have far greater value- use them
- Patients are simply consumers of healthcare services- let us treat them as such!
- Lets start voluntarily